



CASE STUDY IMMIGRATION SUPPORT SERVICES

BACKGROUND

U.S. Immigration Law firms and Attorneys (the “Client/s”) are often flooded with various ongoing cases in the Immigration Courts and need a strong back-end support to handle their intricate Immigration matters. U.S. Immigration is complex in terms of its varied character and diverse application of Immigration Laws. For the past 10 years, SKJ Juris Services (P) Ltd., (“SKJ Juris”) has provided Immigration Support services to the clients and has built a strong team of experts who have thoroughly acquired U.S. Immigration Laws and are highly efficient in handling complicated Immigration matters. Immigration matters at SKJ Juris include both, Family and Employment based visas along with various Petitions and Waivers. Our scope of work is jacketed within the terms and conditions of the Master Service Agreement (“MSA”) and Statement of Work (“SoW”) which we execute with the Clients.

CLIENT’S REQUIREMENTS AND CHALLENGES:

The Clients often seek support in lengthy and complex Immigration matters with strict and slim deadlines. SKJ Juris prides itself on delivering fine work product within the stipulated turnaround time, squarely meeting all the challenges that a project offers.

APPROACH:

SKJ Juris believes in complete clients’ satisfaction and works best to meet their expectations. The senior coordinator is the point of contact for the Clients as the Project is led by him/her. The case documents are shared by the Client via Drop Box and the Senior Coordinator takes it forward from there. Additional set of information and instruction regarding the Project are also gathered from the Client via email in order to complete the Project smoothly. The Project is allotted to our execution team, led by a team leader, which completes the project, followed by first line review and final quality check by the senior coordinator. The Clients are timely updated about the status of the project while ensuring active correspondence and continuous support from SKJ Juris.

If need be, SKJ Juris also provides suggestions on the suitable type of visa/ petition/ waiver to be prepared based on the facts which the clients share with us in each project, which the clients appreciate.



STRATEGY:

For utmost effectiveness and efficiency, the execution team peruses all the case documents and pay attention to minute details throughout. The team leader informs the Senior Coordinator about missing or incomplete document/ information, if any, at the earliest, who informs the Client. Once the Project is completed, the Work Product is submitted to the first line review and final quality check by the senior coordinator. After the final quality check, the Project is delivered to the Client via shared DropBox and the same is informed via email. The Project is deemed to be successfully completed once we receive a confirmation from the Client. Post confirmation, all the case data is removed from our servers in order to ensure total Client confidentiality.

OUR VALUE PROPOSITION:

SKJ Juris ensures that all the internal project protocols are followed by our employees in order to achieve our objective of assisting the Clients with our top-notch services. Moreover, our Immigration billing is based on the capped hours to complete an Immigration project and we strictly adhere to the same per our price Sheet. Our services are rendered with utmost care and are firmly within the boundaries of our MSA and SOW. We are known for efficient and cost-effective Immigration Support Services provider and our goal is to maintain the same going forward.



THE RESULT AND CLIENT'S TESTIMONIAL:



Over 10 years, we have gained incredible trust and reliance of the Clients with our diligent and exceptional services. Having seen us working in an efficient and methodical manner, one of our esteemed Immigration clients has this to say:

“SKJ Juris is the best and ideal Immigration support company. My Immigration cases are supported by SKJ Juris in a flawless and efficient manner.”

– John Rottier

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